

Csa-Li Apartment house rules

Check-in, check-out

The rooms can be occupied from 2:00 p.m. on the day of arrival, and are available until 10:00 a.m. on the day of departure. If availability allows, it is possible to occupy the accommodation earlier or leave it later. In both cases, prior consultation is required.

The room is kept by Csa-Li Apartmanház (hereinafter: apartment house) until 5:00 p.m. on the day of arrival, after which it is resold. If you arrive after 5:00 p.m., you must notify the owner beforehand.

Upon arrival, the apartment house is entitled to request the guests' identification documents, which the guest is obliged to provide. The following data are recorded: family-, birth- and surname, place and time of birth, gender and nationality of the guest, mother's name, if included in the document, identification data of ID card or passport, and in the case of third-country nationals, visa or residence permit number, date of entry and location. In case of failure to do so, the apartment building is legally obliged to refuse the accommodation.

Operative laws:

- CLVI. law from 2016 on the state tasks for the development of tourist areas 2016
- Government Decree 235/2019. (X.15.) on the implementation of the Act on the State Tasks for the Development of Tourist Areas. (X.15.) Government decree

- Government Decree 414/2015.(XII.23) on the rules for the issuance of personal identification cards and the recording of uniform portraits and signatures
- persons according to II. law from 2007 on the entry and residence of third-country nationals

When the guest during occupying the room, notices a fault in any object or device, is obliged to report it to the apartment house immediately. If you fail to do so, you acknowledge that the furnishings and equipment in the room were functional and in good condition. We check the rooms before arrival and upon departure, any damages will be charged to the guest in place.

If the keys are lost, we charge the guest HUF 20,000 per room.

Breakfast

Breakfast is possible in the neighboring hotel, or with delivery for a separate fee, if it is requested.

Payment

In order to have a peaceful rest, the room bills must be settled upon arrival in cash or by bank transfer.

Cleaning

For the peace of mind of our guests, we clean the room only upon request, otherwise every day. Please notify the apartment house of your request in time. Please help the cleaning staff by not leaving your personal items on the surfaces to be cleaned. We leave the guest's property intact.

Visitors

Only guests who have checked in and registered at the reception can stay in the apartment house. The visitor is only by prior arrangement with the consent of the owner. The logged-in guest is responsible for the behavior of the visitor (including possible damage).

Parking, garden

Private, free parking is available to hotel guests. The guests can use the garden freely without infringing the other guests' fundamental right to rest.

Children

Guests under the age of 18 can only use the services of the apartment house with their parents or other legal guardian authorized by them and they can stay in the building and the area under their constant supervision. The child's attendants are responsible for the safety of the child and for any damage caused by the child.

Persons under the age of 18 may not consume alcohol on the premises of the apartment house or at an event. The child's parent or a person authorized by him or her is obliged to ensure that this obligation is fulfilled. The parent or the person authorized by him or her is fully responsible for the moral, material and legal consequences arising in case of breach of this.

Internet

The service provider cannot guarantee the continuous, uninterrupted operation and availability of Wi-Fi. The service provider is not responsible for any damage caused to the guest's device or its contents during or as a result of using Wi-Fi. The guest takes and may use this service solely at his own responsibility and risk.

Values of the apartment house

The guest is obliged to use the furniture and equipment of the apartment building as intended. Furnishings and textiles (including towels) may not be taken out of the building. Please do not take decorative items from their place. The guest is obliged to report the failure of any item of the apartment building to the staff immediately. The guest is not entitled to remedy the error himself or to attempt to remedy it.

Value preservation

The service provider is not responsible for values left in the room, except for placing them in the central safe. Value can only be handed over in a sealed envelope, signed by the guest and sealed by the apartment building, with the additional necessary documentation.

Environmental awareness

The use of the air conditioner is permitted only during the stay in the room, behind closed windows and doors.

When leaving the rooms, please turn off the air conditioning, turn off the water and electricity, close the window and lock the door!

We collect waste selectively in our apartment building! Please put plastic, glass and paper in the designated waste container.

Attitude

In order to ensure the peace of guests and neighbors, it is forbidden to make noise 24 hours a day. Quiet rest is after 10:00 p.m., listening to loud music, shouting, playing music is prohibited. Furthermore, we ask that you go around quietly in the building when returning late.

The person who:

- commits a crime or willful vandalism
- endangers his or her own health or that of others
- disturbs the tranquility of the guests who want to relax between 00.00 and 24.00

If the guest does not comply with the house rules and breaks the peace, the owner has the right to terminate the service contract unilaterally, with immediate effect, and to immediately expel the guest without any obligation to repay and/or compensate.

Smoking

Smoking is prohibited in the entire area of the apartment building, including electronic cigarettes and IQOS. Smoking is only allowed in designated areas. Please throw cigarette stubs in the ashtrays reserved for this purpose in the yard and in the parking lot! If this is violated, a smoke removal fee of HUF 20,000 per night will be charged, and the guest will be asked to leave immediately.

Safety

In the entire area of the apartment house, the garden and the parking lot, it is allowed to make fire, cook in a kettle, grill, and fry bacon only with the consent of the owner, in a designated place. Fire extinguisher is located on the first terrace. In the event of a fire, it is the guest's duty to notify the reception immediately.

The use of a mask covering the nose and mouth is required according to current regulations.

There is a camera system in the apartment building.

Unforeseen circumstances

The apartment house is not in a position to assume responsibility and pay compensation for damages resulting from events beyond its own fault (unforeseen circumstances) (e.g. natural disaster, hail, power outage, etc.)

Lost and found

Please hand in found items to the reception, where they will be registered. After departure, the apartment house will destroy food, food-related items, medicines and underwear left at the accommodation. The apartment house keeps the items that can be stored for 1 week. The owner of the given object can receive it by presenting and signing a document proving his identity and against reimbursement of any storage costs.

Other

The apartment house does not accept pets. Before using the accommodation, it goes without saying that the guest has read, understood and accepted the contents of the policy. In matters not regulated by the policy and GTC, legislation, concerned to the Civil Code, shall govern.

Please let us know your comments during your stay!

We hope that we can contribute to their relaxation!

Sincerely:

Kerekes Csaba
Csa-Li Apartment house